## TRANSUNION RISK SCORE

## Make smarter, more strategic decisions

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## TransUnion Risk Score

## Make smarter, more strategic decisions about applicants and customers



Acquisitions

- Target more profitable customers
- Make the right offers to the right prospects
- Lower your cost of acquisition


## Collections

- Prioritize accounts for more effective results
- Better allocate your resources
- Increase recovery and reduce losses

Customer Management

- Identify retention opportunities and build loyalty
- Increase revenue and reduce delinquencies and loss
- Develop more effective cross-sell and up-sell programs


## Benchmarking

- Fine-tune your portfolio strategies
- Better forecast portfolio performance
- Analyze how trends affect your portfolio


## Performance Definition

## 90+ Days Past Due or Worse including Public Record Bankruptcy and Write-Off

## 12mth Performance Window

## Observation

- June 1, 2005
- February 1, 2006
- 5\% random sample
- TransUnion Credit Characteristics


## Performance

- June 1, 2005 thru May 31, 2006
- February 1, 2006 thru Jan 31, 2007


## Minimum Scoring Criteria

- At least one (1) trade on file
- Single trade files must not be a Deferred Student Loan
- Not Deceased


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## Scorecard Segmentation



## Scorecard Segmentation

## Population and Delinquency Distributions



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## Scorecard Segmentation

Delinquency Rate over 12 months $=5.25 \%$


## Development Sample

## Cumulative Population Distribution



## Development Sample

## Cumulative Delinquency Distribution



## Scoring Output

- Score range: 299 to 884
- TransUnion Risk Score delivers three (3) reason codes and a scorecard indicator with every score

| Output | Code | Description |  |
| :---: | :---: | :---: | :---: |
| Reason Codes | 05 | Number of Revolving Trades w/ Balance >0 |  |
|  | 10 | Ratio of Total Balance to High Credit/ <br> Credit Limit for All Trades |  |
|  | 01 | Total Balance of All Personal Finance Trades |  |
| Scorecard Indicator | SC3 |  |  |

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## Performance Statistics

## Delinquency Rate

The overall delinquency rate is $5.25 \%$ over a 12 month period


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## Cumulative Delinquencies Captured

Over $86.5 \%$ of the delinquencies were scored in the bottom $20 \%$


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## Old vs. New

## Bad Rate \%



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## Old vs. New

## Cumulative Delinquencies Captured



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## Old vs. New Migration

## \% Migration - Old Decile to New Decile

|  | New |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Old | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | +/-1 Decile |
| 1 | 70.17\% | 25.11\% | 4.54\% | 0.16\% | 0.02\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 95.28\% |
| 2 | 20.59\% | 42.15\% | 30.67\% | 5.17\% | 0.90\% | 0.33\% | 0.12\% | 0.04\% | 0.03\% | 0.01\% | 93.41\% |
| 3 | 5.12\% | 22.74\% | 38.99\% | 21.59\% | 6.67\% | 2.90\% | 1.18\% | 0.42\% | 0.28\% | 0.09\% | 83.33\% |
| 4 | 1.08\% | 8.28\% | 17.35\% | 33.87\% | 21.42\% | 11.13\% | 4.46\% | 1.45\% | 0.73\% | 0.24\% | 72.64\% |
| 5 | 0.20\% | 2.49\% | 8.11\% | 25.09\% | 27.86\% | 20.23\% | 9.90\% | 3.66\% | 1.91\% | 0.56\% | 73.17\% |
| 6 | 0.04\% | 1.01\% | 2.75\% | 15.02\% | 26.60\% | 27.31\% | 15.88\% | 6.95\% | 3.55\% | 0.89\% | 69.79\% |
| 7 | 0.01\% | 0.14\% | 1.05\% | 7.05\% | 17.06\% | 27.54\% | 22.67\% | 13.60\% | 8.17\% | 2.73\% | 63.80\% |
| 8 | 0.00\% | 0.07\% | 0.47\% | 3.57\% | 8.97\% | 12.62\% | 19.77\% | 20.99\% | 21.96\% | 11.58\% | 62.72\% |
| 9 | 0.01\% | 0.03\% | 0.24\% | 1.82\% | 5.50\% | 7.75\% | 12.93\% | 19.00\% | 28.62\% | 24.11\% | 71.72\% |
| 10 | 0.00\% | 0.01\% | 0.34\% | 0.25\% | 1.78\% | 4.06\% | 7.73\% | 8.38\% | 28.29\% | 49.16\% | 77.45\% |

## TRANSUNION RISK SCORE

Regional Statistics

## Make smarter, more accurate decisions

- Credit behaviour is correlated with socio-economic factors, which differ regionally
- TransUnion Risk Score has been tuned to take advantage of these differences to improve risk predictions within four key markets



## Regional Scoring

## Average Risk Score



## Regional Scoring

## Cumulative Delinquencies Captured



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## Greater Toronto Area

Average Risk Score


## Greater Toronto Area

## Bad Rate \%



## Greater Toronto Area

## Cumulative Delinquencies Captured



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## Greater Montreal Area

Average Risk Score


## Greater Montreal Area

## Bad Rate \%



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## Greater Montreal Area

## Cumulative Delinquencies Captured



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## Vancouver Area

## Average Risk Score



## Vancouver Area

## Bad Rate \%



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## Vancouver Area

## Cumulative Delinquencies Captured



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## Calgary

## Bad Rate \%



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## Calgary

## Cumulative Delinquencies Captured



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## Questions?



